



PERMAPLATE® WINDSHIELD PROTECTION  
PRODUCT LIMITED WARRANTY - REPAIR ONLY

**VEHICLE**

Year, Make, Model

VIN

**PURCHASER / WARRANTY HOLDER**

Purchaser

Address, City, State, Zip

Email

Phone Home, Cell, Work

**SELLING STORE**

Store Name

Address, City, State, Zip, Phone

Store Representative

**PRODUCT / WARRANTY INFORMATION**

Product Purchase Date

Limited Warranty Term

Product Selling Price

IF NO WARRANTY TERM IS INDICATED ABOVE, THE VEHICLE WILL BE ENROLLED FOR THE MAXIMUM TERM FOR WHICH IT IS ELIGIBLE.

**Notice to Purchaser:**

- This agreement is a Product Limited Warranty and is not an insurance contract. This is not an automobile liability or physical damage insurance policy. You should obtain Your own insurance for damage to Your Vehicle, including damage that may be covered by this Warranty.
- To verify that the Limited Warranty has been submitted and accepted, Purchaser may contact Administrator at the telephone number or mailing address below, or at [www.permaplate.com](http://www.permaplate.com).
- See important terms and conditions on the following page.
- NO SERVICE WILL BE PROVIDED WITHOUT PRIOR AUTHORIZATION. FOR AUTHORIZATION CALL 800-453-8470.
- ANY IMPLIED WARRANTIES, SUCH AS THE WARRANTY OF MERCHANTABILITY AND THE WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.
- The purchase of the Windshield Protection Product is not a requirement for the purchase, lease or financing of a covered Vehicle.

**NOTIFY ADMINISTRATOR OF COVERED DAMAGE WITHIN 14 DAYS;  
FAILURE TO DO SO WILL RESULT IN CLAIM DENIAL.**

I (Purchaser), whose signature appears below, acknowledge that the information contained above is true and accurate. I have read the terms and conditions, understand and agree to all of the provisions herein.

\_\_\_\_\_  
Purchaser Signature

**Administrator / Warrantor of this Limited Warranty**

Siskin Enterprises, Inc.  
P.O. Box 58 Salt Lake City, Utah 84110  
Toll Free (800) 453-8470  
E-mail: [customerservice@permaplate.com](mailto:customerservice@permaplate.com)  
7853R

**To File a Claim**

Phone: Toll Free (800) 453-8470  
E-mail: [customerservice@permaplate.com](mailto:customerservice@permaplate.com)  
Website: [www.permaplate.com](http://www.permaplate.com)  
Address: P.O. Box 58 Salt Lake City, Utah 84110

# WINDSHIELD PROTECTION PRODUCT LIMITED WARRANTY

## 1. INTRODUCTION AND QUALIFICATIONS

- A. Windshield Protection Products are permanently applied on the Vehicle and are designed to protect the front windshield of the Vehicle from chips or cracks.
- B. Windshield Protection Products may only be purchased at time of Vehicle sale or upon installation of a new front windshield with proof of installation.
- C. There are no age or mileage restrictions for coverage under this Warranty.

## 2. DEFINITIONS

- A. "Administrator/Warrantor" means Siskin Enterprises, Inc., the manufacturer of the Windshield Protection Products.
- B. "Limited Warranty" means this Windshield Protection Product Limited Warranty.
- C. "Purchaser," "You" or "Your" means the Purchaser of the Windshield Protection Products as shown on the front side of this Limited Warranty or an eligible person to whom this Limited Warranty has been properly transferred, and who is entitled to coverage under the terms of this Limited Warranty.
- D. "Registration Page" means the first page of this Limited Warranty.
- E. "Selling Store" means the store from which Purchaser purchased the Windshield Protection Product.
- F. "Vehicle" means the Vehicle shown on the front side of this Limited Warranty which is covered by this Limited Warranty.
- G. "Windshield Protection Product(s)" means protective sealants applied to the front windshield of the Vehicle.

## 3. GENERAL TERMS

- A. **Warranty Registration:** The Registration Page must be completed and submitted to Administrator within 30 days from the Product Purchase Date. Administrator assumes no liability for the failure of the dealer to submit this Limited Warranty on behalf of the Purchaser
- B. Coverage under this Limited Warranty begins on the Product Purchase Date and expires at the end of the Limited Warranty Term listed on the Registration Page.
- C. Administrator has sole discretion in determining and implementing any repair procedures; repairs will be performed with reasonable promptness and quality workmanship.
- D. Most front windshield cracks, stars and chips can be repaired and in most cases a completed repair will not be noticeable. There is no guarantee that the repair will be invisible.
- E. A windshield repair technician will examine the damaged area prior to performing windshield repair to determine if the cracks, stars or chips can be repaired. We will have fulfilled Our obligations after an explanation is given for any windshield repairs not repairable using the windshield repair process or if the damaged area cannot be completely and safely repaired. Obligor and windshield repair technician retain sole authority to determine whether damage can be repaired using the windshield repair process.
- F. Administrator will pay only for the repair of the covered damage on the Vehicle, and Administrator reserves the right to inspect the Vehicle or may request photographs of the damage prior to authorizing the repair.
- G. Administrator has no obligation for reimbursement of transportation or inconvenience costs during time of repair.
- H. This Limited Warranty does not cover damage occurring outside of the United States, Canada or Puerto Rico.

## 4. COVERAGE

You are entitled to the following coverages under this Limited Warranty:

- A. This Limited Warranty provides for costs associated with the repair of chips or cracks less than 6" caused by small rocks, stones, or other propelled road debris while driving on paved roadways through existing resin repair process, subject to the limitations and exclusions contained in this Limited Warranty.
- B. Windshield repair is a permanent process that removes air from the break and fills it with a curable resin. The process bonds the glass together, restores strength to the windshield, improves the appearance of the damage and prevents from spreading.

## 5. EXCLUSIONS

- A. **DAMAGE REPORTED AFTER THE 14-DAY NOTIFICATION PERIOD.**
- B. Pre-existing damage.
- C. Cracks or other damages caused by any peril other than the impact of small rocks or flying road debris.
- D. Stress cracks, pitting, inclement weather conditions (i.e. lightning, earthquakes, hailstorms, sandstorms, etc.).
- E. Damage due to theft, vandalism, collision, acts of war or terrorism, fire, or other natural casualties.
- F. Damage occurring while driving off paved roadways.
- G. Recreational vehicles and motorcycles.

## 6. CLAIMS PROCEDURES

- A. Damage must be reported within 14 days from either the occurrence or discovery of damage.
- B. Complete and submit a claim form through Administrator's website, [www.permaplate.com](http://www.permaplate.com), or contact Administrator at 800-453-8470.
- C. FOR EACH CLAIM, PURCHASER MUST FOLLOW UP AND COMPLETE THE CLAIM PROCESS WITHIN 60 DAYS FROM THE ONSET OF CLAIM APPROVAL. AFTER 60 DAYS WITHOUT FOLLOW UP, THE CLAIM WILL BE CLOSED AND NO FURTHER ACTION WILL BE TAKEN.
- D. CONTACT ADMINISTRATOR FOR AUTHORIZATION PRIOR TO UNDERTAKING ANY REPAIRS. REPAIRS PERFORMED WITHOUT EXPRESS, WRITTEN AUTHORIZATION FROM ADMINISTRATOR WILL NOT BE ELIGIBLE FOR REIMBURSEMENT.

## 7. TRANSFERS

The Purchaser shall have the right to a one-time transfer of this Warranty to the first subsequent owner of the Vehicle free of charge. To Transfer, notify Administrator in writing of the change of ownership within 30 days of such change.

## 8. GENERAL INFORMATION

SISKIN ENTERPRISES, INC. IS THE ADMINISTRATOR/WARRANTOR OF THIS LIMITED WARRANTY. TERMS AND CONDITIONS ARE AS STATED AND CANNOT BE ALTERED. THIS IS A PRODUCT LIMITED WARRANTY AND IS NOT INSURANCE. The Windshield Protection Products are permanently applied to the Vehicle; therefore this Limited Warranty is NON-CANCELLABLE and the Product Purchase Price is NON-REFUNDABLE. No express rights are given under this Limited Warranty except for those specifically described herein. THIS LIMITED WARRANTY SPECIFICALLY EXCLUDES ADMINISTRATOR FROM LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY USE OF THESE PRODUCTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCEPTION MAY NOT APPLY TO YOU. This Limited Warranty gives you specific legal rights and you may also have other rights which vary from state to state - please review Section 9 for information specific to Your State. Obligations of the Warrantor under this Limited Warranty are insured under a reimbursement policy. If covered service is not provided by Warrantor before the 60th day from date of valid claim initiation, Purchaser may apply directly to Wesco Insurance Company (a member of AmTrust Group) 59 Maiden Lane, 43rd Floor, New York, NY 10038, 866-505-4048, for benefits afforded under this Limited Warranty.

## 9. STATE SPECIFIC DISCLOSURES

- A. **Hawaii:** Unresolved complaints or questions concerning a registered warrantor may be addressed to the Department of Commerce and Consumer Affairs, 335 Merchant St, Honolulu, HI 96813, 808-587-3222.
- B. **Indiana:** This Limited Warranty is a service contract and is not insurance and is not subject to Indiana insurance law.
- C. **Louisiana:** Section 3. GENERAL TERMS, A., is amended to read as follows: A. Warranty Registration: The Registration Page must be completed and submitted to Administrator within 30 days from the Product Purchase Date.
- D. **Mississippi:** This Limited Warranty is regulated by the Mississippi Motor Vehicle Commission, 1755 Lelia Drive, Suite 200 Jackson, MS 39216, 601-987-3995.
- E. **Oregon:** Unresolved complaints concerning a warrantor or questions concerning the regulation of a warrantor may be addressed to the Department of Consumer and Business Services, Consumer Advocacy Unit at 350 Winter Street NE, PO Box 14480, Salem, Oregon 97309, or at 503-947-7984.
- F. **Virginia:** If any promise made in the Limited Warranty has been denied or has not been honored within sixty (60) days after Your request, You may contact the Virginia Department of Agriculture and Consumer Services, Office of Charitable and Regulatory Programs at [www.vdacs.virginia.gov/food-extended-service-contract-providers.shtml](http://www.vdacs.virginia.gov/food-extended-service-contract-providers.shtml) to file a complaint.