



# PERMAPLATE WINDSHIELD PROTECTION PRODUCT WARRANTY

## 1. INTRODUCTION AND QUALIFICATIONS

- A. PermaPlate Windshield Protection products are permanently applied on the Vehicle and are designed to protect the front windshield of the Vehicle from chips or cracks.
- B. PermaPlate Windshield Protection may only be purchased at time of Vehicle sale or upon installation of a new front windshield with proof of installation.
- C. There are no age or mileage restrictions for coverage under this Warranty.

## 2. DEFINITIONS

- A. "Administrator/Protection Product Warranty Provider" is Siskin Enterprises, Inc., the manufacturer of the PermaPlate Windshield products.
- B. "Excluded Vehicles" are Austin Healey, Aston Martin, Bentley, Bugatti, Checker, Citroen, Daihatsu, Ferrari, Fisker, International, Lamborghini, Lotus, Maserati, Maybach, McLaren, MG, Panos, Peugeot, Rolls Royce, Saleen, Shelby, Tesla, Triumph, and TVR.
- C. "Purchaser" means the Purchaser shown on the front side of this Warranty or an eligible person to whom this Warranty has been properly transferred.
- D. "Selling Store" means the store from which Purchaser purchased this Warranty.
- E. "Vehicle" means the Vehicle shown on the front side of this Warranty which is covered by this Warranty.
- F. "Warranty" shall mean this Protection Product Warranty.

## 3. TERMS AND CONDITIONS

- A. Administrator reserves the right to attempt to repair the front windshield prior to replacing the windshield.
- B. Administrator has sole discretion in determining and implementing any repair procedures; repairs will be performed with reasonable promptness and quality workmanship.
- C. Administrator's obligation shall be limited to the lesser of: the balance remaining of the aggregate total; the repair; or, if necessary, the removal and replacement of the front windshield.
- D. If replacement of front windshield is deemed necessary for repair, Administrator will replace the front windshield with like-kind and quality glass. If like-kind and quality glass is not available, Purchaser specifically requests, or Lienholder requires, Administrator will replace with Original Equipment Manufacturer (OEM) glass.
- E. Administrator will pay only for the repair of the covered damage on the Vehicle, and Administrator reserves the right to inspect the Vehicle or may request photographs of the damage prior to authorizing the repair.
- F. Administrator has no obligation for reimbursement of transportation or inconvenience costs during time of repair.
- G. This Warranty does not cover damage occurring outside of the United States, Canada or Puerto Rico.

## 4. COVERAGE

- A. Damage to the front windshield such as chips or cracks caused by small rocks, stones, or other propelled road debris while driving on paved roadways will be repaired.
- B. If Administrator's technician determines that the covered windshield damage cannot be repaired, replacement will be provided.
- C. Aggregate limit of \$5,000 over the term of the Warranty for repairs/replacement of the front windshield.

## 5. EXCLUSIONS

- A. **DAMAGE REPORTED AFTER THE 14-DAY NOTIFICATION PERIOD.**
- B. Pre-existing damage.
- C. Cracks or other damages caused by any peril other than the impact of small rocks or flying road debris.
- D. Stress cracks, pitting, inclement weather conditions (i.e. lightning, earthquakes, hailstorms, sandstorms, etc.).
- E. Damage due to theft, vandalism, collision, acts of war or terrorism, fire, or other natural casualties.
- F. Damage occurring while driving off paved roadways.
- G. Recreational vehicles and motorcycles.
- H. Excluded Vehicles.

## 6. CLAIMS PROCEDURES

- A. Damage must be reported within 14 days from either the occurrence or discovery of damage.
- B. Complete and submit a claim form through Administrator's website, [www.permplate.com](http://www.permplate.com), or contact Administrator at 800-453-8470.
- C. FOR EACH CLAIM, PURCHASER MUST FOLLOW UP AND COMPLETE THE CLAIM PROCESS WITHIN 60 DAYS FROM THE ONSET OF CLAIM APPROVAL. AFTER 60 DAYS WITHOUT FOLLOW UP, THE CLAIM WILL BE CLOSED AND NO FURTHER ACTION WILL BE TAKEN.
- D. CONTACT ADMINISTRATOR FOR AUTHORIZATION PRIOR TO UNDERTAKING ANY REPAIRS. REPAIRS PERFORMED WITHOUT EXPRESS, WRITTEN AUTHORIZATION FROM ADMINISTRATOR WILL NOT BE ELIGIBLE FOR REIMBURSEMENT.

## 7. TRANSFERS

The Purchaser shall have the right to a one-time transfer of this Warranty to the first subsequent owner of the Vehicle free of charge. To Transfer, notify Administrator in writing of the change of ownership within 30 days of such change.

## 8. GENERAL INFORMATION

**SISKIN ENTERPRISES, INC. IS THE ADMINISTRATOR/PROTECTION PRODUCT WARRANTY PROVIDER OF THIS PROTECTION PRODUCT WARRANTY. TERMS AND CONDITIONS ARE AS STATED AND CANNOT BE ALTERED. THIS WARRANTY IS A PRODUCT WARRANTY AND IS NOT INSURANCE.** PermaPlate Windshield Protection products are permanently applied to the Vehicle; therefore this Protection Product Warranty is NON-CANCELLABLE and NON-REFUNDABLE. This Protection Product Warranty specifically excludes Administrator from liability for incidental or consequential damages caused by use of these products. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exception may not apply to you. No express rights are given under this Protection Product Warranty except for those specifically described herein. This Protection Product Warranty gives you specific legal rights and you may also have other rights which vary from state to state. Obligations of the Protection Product Warranty Provider under this Protection Product Warranty are insured under a reimbursement policy. If covered service is not provided by Protection Product Warranty Provider before the 60th day from date of valid claim initiation, Purchaser may apply directly to Wesco Insurance Company (a member of AMTrust Group) 59 Maiden Lane, 43rd Floor, New York, NY 10038 for benefits afforded under this Protection Product Warranty.