

AU3CW

APPEARANCE AND/OR WINDSHIELD PROTECTION PRODUCT GUARANTEE

VEHICLE OWNER

NAME ADDRESS / CITY / STATE / ZIP HOME / WORK / CELL PHONE EMAIL SELLING DEALER NAME ADDRESS / CITY / STATE / ZIP VEHICLE INFORMATION YEAR / MAKE / MODEL VEHICLE IDENTIFICATION # CURRENT ODOMETER PURCHASE DATE

SPECIFIC COVERAGE FOR EACH PRODUCT IS SET FORTH ON THE REVERSE SIDE



VEHICLE OWNER SIGNATURE

I acknowledge receipt of this Protection Product Guarantee and acknowledge my responsibility to contact the Administrator regarding damage within the time period listed above.

Administrator / Protection Product Guarantee Provider: Siskin Enterprises, Inc. • P.O. Box 58 • Salt Lake City, Utah 84110 Call Toll Free (800) 453-8470; or E-mail: customerservice@permaplate.com

PROTECTION PRODUCT GUARANTEE

Definitions: Administrator/Protection Product Guarantee Provider, the manufacturer of PermaPlate products, shall mean Siskin Enterprises, Inc. Guarantee shall mean this Protection Product Guarantee

Right to Transfer: The vehicle owner shall have the right to transfer this Guarantee to the next owner of this vehicle free of charge. To complete such transfer, Administrator must be notified of the change in ownership within thirty (30) days from the date of transfer to such first subsequent owner.

APP Coverage & Term Qualifications:

- Current or previous three (3) model year vehicles, from the date of purchase, shall qualify for repair or replacement coverage for up to seven (7) year terms. (For example, if a vehicle is purchased in calendar year 2013, eligible model years would be 2010 and newer.) Administrator reserves the right to attempt to repair/remove all damage through reconditioning (professional cleaning and/or detailing) prior to repainting/replacing any surface.
- Current or previous five (5) model year vehicles, at the time of purchase, qualify for repair or replacement coverage for up to five (5) year terms. (For example, if a vehicle is purchased in calendar year 2013, eligible model years would be 2008 and newer.) Administrator reserves the right to attempt to repair/remove all damage through reconditioning (professional cleaning and/or detailing) prior to repainting/replacing any surface.
- Vehicles exceeding five (5) model years, from the date of purchase, are limited to the cost of reconditioning (professional cleaning and/or detailing) to the extent reasonably possible for up to five (5) year terms.

Administrator hereby guarantees to the vehicle owner that such vehicle treated with PermaPlate products will not sustain damage as described below. This Guarantee is effective for the duration of the term selected on the reverse side of this Guarantee. This Guarantee applies only to areas of the vehicle which have been treated and does not cover pre-existing damage. This Guarantee is subject to all terms and conditions as set forth on both sides of this document.

APPEARANCE PROTECTION PRODUCTS (APP)

PermaPlate Paintguard®: Guarantees that the treated exterior painted body panels will not be damaged by weather induced fading, oxidation, loss of gloss or surface rust caused by industrial fallout, or become permanently stained by bird droppings, insects, water spotting, tree sap, or acid rain.

PermaPlate Fiberguard®: Guarantees that the treated interior cloth upholstery, carpet and fabric door panel inserts of the vehicle will remain free of permanent stains from the date of application.

PermaPlate Leatherguard®: Guarantees that the vehicle's treated interior leather and vinyl will not be damaged by fading, staining or cracking.

Vehicle Owner Requirements: Vehicle owner is required to keep the interior and exterior surfaces clean, use touch up paint on chips and/or scratches as well as inspect for other damages as would be covered under this Guarantee. Recommended maintenance procedures for interior and exterior care can be found in the vehicle owner's manual, PermaPlate Care and Maintenance Tips Brochure, or posted at www.permaplate.com. ADMINISTRATOR IS NOT OBLIGATED OR RESPONSIBLE FOR GENERAL CLEANING.

Exclusions: This Guarantee does not apply to surfaces that are not treatable (matte/non-glossy paints, colored plastic exterior trim, headliners, seat belts, gear shift knobs, suede leather, steering wheels, or other materials / surfaces as determined by the design of the vehicle). This Guarantee does not cover: damage resulting from failure to follow the prescribed maintenance procedures; damage reported after the 30-day notification period; damage resulting from tar; surface rust occurring to the panels facing inward on the vehicle (i.e. the tailgate or panels in a truck bed facing the inside of the bed, door jambs, painted inner panels of doors, hood or trunk); damage due to theft, vandalism, collision, acts of war or terrorism, fire or other natural casualties. This Guarantee further excludes damage caused by neglect, abuse or chips, scratches or similar damage; manufacturers defects (any damage as a result of the defective design, defective paint such as peeling and chipping of the paint or factory clear coat, paint separating, cracking or flaking, workmanship or materials as determined by independent inspection or factory bulletins); damage resulting from modifications or alterations of the factory's original finishes or additions made to the vehicle after leaving the factory. Also excluded from coverage is damage to interior fabric, leather or vinyl caused by bleach, acid or other caustic or corrosive substances; surface wear or natural creases in leather and vinyl seats; or damage resulting from poor adhesion to the surface to which leather or vinyl has been attached. This Guarantee does not apply to damage occurring outside of the United States, Canada, and Puerto Rico.

Limitations of Coverage: Damage to leather/vinyl surfaces due to rips, tears or burns is limited to the cost of reconditioning rather than replacement.

WINDSHIELD PROTECTION PRODUCT (WPP)

PermaPlate Windshield Protection: Should the treated front windshield sustain damage such as chips or cracks caused by small rocks, stones, or other propelled road debris while driving on paved roadways, Administrator will pay for the repair of the damaged portion of the windshield. If Administrator's certified network technician determines that the covered windshield damage cannot be repaired. Administrator will allow for the damaged windshield to be replaced. Administrator reserves the right to replace the windshield with like kind and quality glass. If like kind and quality glass is not available, Administrator will replace the windshield with Original Equipment Manufacturer (OEM) glass.

Definitions: Luxury Vehicle coverage applies to all vehicles manufactured by Acura, Audi, BMW, Cadillac, Hummer, Infiniti, Jaguar, Land Rover, Lexus, Lincoln, Mercedes-Benz, Porsche, SAAB and Volvo; as well as specifically the Chevrolet Corvette and Dodge Viper. Coverage under this Guarantee for luxury vehicles shall not exceed an aggregate total of \$5,000.00 over the lifetime of this Guarantee. Luxury Vehicles are eligible for luxury coverage only. Standard Vehicle coverage applies to non-luxury vehicles and shall not exceed an aggregate total of \$1,200.00 over the lifetime of this contract or \$600.00 for any one claim. Standard Vehicles, however, may upgrade to luxury coverage at the time of purchase

Exclusions: PermaPlate Windshield Protection may ONLY be purchased at the time of vehicle sale or upon installation of a new windshield with proof of installation by an authorized dealer. Administrator will not cover: damage reported after the 14-day notification period; pre-existing damage, cracks or other damages caused by any peril other than the impact of small rocks or flying road debris. Examples of excluded items include, without limitation: stress cracks, pitting, inclement weather conditions (i.e. lightning, earthquake, hailstorm, sandstorm, etc), factory defects, damage due to theft, vandalism, collision, acts of war or terrorism, fire, or other natural casualties, damage occurring while driving off paved roadways, or windshield replacement necessitated by failure of the vehicle owner to take reasonable steps to mitigate further damage from occurring. RV's, motorcycles and exotic vehicles are not eligible for this Guarantee. Exotic vehicles include, but are not limited to, Alfa Romero, Austin Healy, Aston Martin, Bentley, Bugatti, Checker, Citroen, Daihatsu, Ferrari, Fisker, International, Lamborghini, Lotus, Maserati, Maybach, McLaren, MG, Panoz, Peugeot, Rolls Royce, Saleen, Shelby, Tesla, Triumph, and TVR.

GENERAL INFORMATION

Administrator's Repair Obligations: If covered damage has occurred, Administrator will pay only for the repair of the damaged portion of the vehicle. Administrator reserves the right to inspect for liability or may request estimates for repair and/or photographs of the damage to determine the validity of the claim. Administrator has sole discretion in determining and implementing repair procedures. Such repairs will be performed with reasonable promptness and with quality workmanship. Administrator has no obligation for reimbursement of transportation or inconvenience costs during time of repair.

APP - Administrator's obligation shall be limited to one repainting or replacement per affected area. Administrator's liability is limited to the lesser of the cost of repair or the trade-in wPP – Administrator's obligation shall be limited to the lesser of: the balance remaining of the aggregate total; the per incident maximum for standard coverage as defined above; the

repair; or, if necessary, the removal and replacement of the windshield with OEM or like kind quality glass.

Claim Procedure: To be valid, a claim must be filed during the Guarantee term selected and may only be paid on a properly registered and, if applicable, properly transferred Guarantee. In order to reasonably minimize further damage which might occur, a claim also must be filed within thirty (30) days for an APP claim or within fourteen (14) days for a WPP claim from the earlier of either the appearance of damage covered by this Guarantee or the time when damage could have been discovered upon reasonable observation or inspection by contacting Administrator at the telephone number, address or email address listed below. FAILURE TO PURSUE A CLAIM WITHIN SIXTY (60) DAYS FROM THE ONSET OF CLAIM APPROVAL VOIDS THE GUARANTEE PERTAINING TO SUCH DAMAGE. CONTACT ADMINISTRATOR FOR AUTHORIZATION PRIOR TO UNDERTAKING ANY REPAIRS. REPAIRS DONE WITHOUT EXPRESS, WRITTEN AUTHORIZATION FROM ADMINISTRATOR WILL NOT BE ELIGIBLE FOR REIMBURSEMENT.

SISKIN ENTERPRISES, INC. IS THE ADMINISTRATOR / PROTECTION PRODUCT GUARANTEE PROVIDER OF THIS PROTECTION PRODUCT GUARANTEE. TERMS AND CONDITIONS ARE AS STATED ABOVE AND CANNOT BE ALTERED. THIS GUARANTEE IS A PRODUCT GUARANTEE AND IS NOT INSURANCE. The PermaPlate products are permanently applied to the vehicle; therefore this Protection Product Guarantee is NON-CANCELABLE and NON-REFUNDABLE. This Protection Product Guarantee specifically excludes Siskin from liability for incidental or consequential damages caused by use of these products. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exception may not apply to you. No express rights are given under this Protection Product Guarantee except for those specifically described herein. This Protection Product Guarantee gives you specific legal rights and you may also have other rights which vary from state to state. Obligations of the Protection Product Guarantee Provider under this Protection Product Guarantee are insured under a reimbursement policy. If covered service is not provided by Protection Product Guarantee Provider before the 60th day from date of valid claim initiation, vehicle owner may apply directly to Wesco Insurance Company (a member of AmTrust Group), 59 Maiden Lane, 43rd Floor, New York, NY 10038 for benefits afforded under this Protection Product Guarantee.