



**APPEARANCE  
PROTECTION**

## PRODUCT LIMITED WARRANTY

### VEHICLE

Year, Make, Model

VIN

### PURCHASER

Purchaser

Address, City, State, Zip

Email

Home Phone, Cell, Work

### SELLING STORE

Name, Number

Address, City, State, Zip, Phone

Representative

### PRODUCT / PRODUCT LIMITED WARRANTY INFORMATION

Product Limited Warranty Term

Product Purchase Date

Product Selling Price

#### Notice to Purchaser:

- If no Product Limited Warranty Term is indicated, the Vehicle will be enrolled for the maximum term for which it is eligible.
- The purchase of the Appearance Protection Products is not a requirement for the purchase, lease or financing of a covered Vehicle.
- This agreement is a Product Limited Warranty and is not an insurance contract. This is not an automobile liability or physical damage insurance policy.
- See important terms and conditions on the following page.
- ANY IMPLIED WARRANTIES, SUCH AS THE WARRANTY OF MERCHANTABILITY AND THE WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS PRODUCT LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.
- NO SERVICE WILL BE PROVIDED WITHOUT PRIOR AUTHORIZATION. FOR AUTHORIZATION CALL (888) 855-5427.

### **NOTIFY ADMINISTRATOR OF COVERED DAMAGE WITHIN 30 DAYS. FAILURE TO DO SO WILL RESULT IN CLAIM DENIAL.**

I (Purchaser), whose signature appears below, acknowledge that the information contained above is true and accurate. I have read the terms and conditions, understand and agree to all of the provisions herein.

Purchaser Signature \_\_\_\_\_

The Administrator/Warrantor of this Product Limited Warranty is Siskin Enterprises, Inc. | P.O. Box 58 | Salt Lake City, UT 84110 | 1-888-855-5427

# APPEARANCE PROTECTION PRODUCT LIMITED WARRANTY

## 1. INTRODUCTION AND QUALIFICATIONS

- A. Appearance Protection Products are permanently applied on the Vehicle and are designed to protect the appearance of the Vehicle.
- B. Coverage/Term qualifications for Appearance Protection:

Vehicle Model Year (at time of purchase)	Available Terms	Covers Repair/Reconditioning	Covers Replacement
Current or previous 3 model years Example: if purchased in 2020, 2017 and newer eligible	1 - 7 Years	YES	YES
Current or previous 5 model years Example: if purchased in 2020, 2015 and newer eligible	1 - 5 Years	YES	YES
Vehicles exceeding 5 model years Example: if purchased in 2020, 2014 and older eligible	1 - 5 Years	YES	NO

## 2. KEY TERMS

- A. **“Administrator/Warrantor”** means Siskin Enterprises, Inc., the manufacturer of the Appearance Protection Products.
- B. **“Appearance Protection Product(s)”** means protective sealants applied to exterior and interior surfaces of the Vehicle.
- C. **“Product Limited Warranty”** means this Appearance Protection Product Limited Warranty.
- D. **“Purchaser,” “You” or “Your”** means the Purchaser shown on the front side of this Product Limited Warranty or an eligible person to whom this Product Limited Warranty has been properly transferred, and who is entitled to coverage under the terms of this Product Limited Warranty.
- E. **“Reconditioning”** means professional cleaning and/or detailing and does not guarantee repainting or replacement.
- F. **“Registration Page”** means the first page of this Product Limited Warranty.
- G. **“Selling Store”** means the store from which Purchaser purchased the Appearance Protection Products.
- H. **“Vehicle”** means the Vehicle shown on the front side of this Product Limited Warranty which is covered by this Product Limited Warranty.

## 3. GENERAL TERMS OF PRODUCT LIMITED WARRANTY

- A. Coverage under this Product Limited Warranty begins on the Product Purchase Date and expires at the end of the Product Limited Warranty Term listed on the Registration Page.
- B. There is no deductible associated with this Product Limited Warranty.
- C. Administrator will pay only for the repair of the damaged portion of the Vehicle, and Administrator reserves the right to inspect the Vehicle or may request estimates to repair and/or photographs of the damage.
- D. Administrator has sole discretion in determining repair procedures, parts suppliers, and/or repair technicians; repairs will be performed with promptness and quality workmanship.
- E. Purchaser is required to maintain the cleanliness of the interior and exterior surfaces; **ADMINISTRATOR IS NOT OBLIGATED OR RESPONSIBLE FOR GENERAL CLEANING.** Recommended care and cleaning procedures can be found in the Vehicle owner’s manual.
- F. Administrator has no obligation for reimbursement of transportation or inconvenience costs during time of repair.
- G. This Product Limited Warranty does not cover damage occurring outside of the United States, Canada or Puerto Rico.

## 4. WHAT THIS PRODUCT LIMITED WARRANTY COVERS

You are entitled to the following coverages under this Product Limited Warranty:

- A. **Exterior Painted Surfaces:** Damage caused by weather induced fading, oxidation, loss of gloss, surface rust caused by industrial fallout, or permanent staining from bird droppings, insects, water spotting, tree sap or acid rain will be repaired free of charge, consistent with this Product Limited Warranty.
- B. **Interior Fabric Surfaces:** Damage resulting in permanent staining will be repaired and odors caused by bacteria, mold, and mildew caused by food or drink spills will be Reconditioned free of charge, consistent with this Product Limited Warranty.
- C. **Interior Leather/Vinyl Surfaces:** Damage such as permanent staining, fading or cracking will be repaired free of charge, consistent with this Product Limited Warranty. Coverage for rips, tears and burns is limited to Reconditioning only.

## 5. LIMITATIONS

- A. **DAMAGE FROM RIPS, TEARS AND BURNS IN THE LEATHER IS LIMITED TO PROFESSIONAL RECONDITIONING RATHER THAN REPLACEMENT.**
- B. This Product Limited Warranty applies only to areas of the Vehicle which have been treated. Non-treated areas include: matte exterior finishes, plastic trim pieces, headliners, sun visors, seat belts, gear shift knobs, suede leather, steering wheels, door jambs, painted inward facing panels of doors or other surfaces/ materials as determined by design of the Vehicle.
- C. Repairs are limited to one repaint or replacement per affected area.
- D. Repairs are limited to the lesser of the cost of repair or the average trade in value of the Vehicle as determined by NADA (National Auto Dealers Association) Used Car Guide or the cost of professional Reconditioning.
- E. Treatment to eliminate odor resulting from food or drink spills is limited to two professional Reconditioning attempts.
- F. Administrator/Warrantor reserves the right to attempt to repair/remove all damage through Reconditioning prior to repairing/replacing any surface.

## 6. EXCLUSIONS

- A. **DAMAGE REPORTED AFTER THE 30-DAY NOTIFICATION PERIOD.**
- B. Pre-existing damage.
- C. Damage to the interior fabric, leather or vinyl caused by paint, as well as bleach, acid or other caustic or corrosive substances.
- D. Surface wear and tear or natural creases in the leather or vinyl seats.
- E. Damage resulting from poor adhesion to the surface to which the leather has been attached.
- F. Surface rust damage to the Vehicle's exterior caused by chips, scratches or failing paint.
- G. Road tar and road paint transfer to exterior painted surfaces.
- H. Paint overspray.
- I. Damage due to theft, vandalism, collision, fire, acts of war or other natural casualties.
- J. Abuse or neglect, chips or scratches to painted surfaces.
- K. Manufacturer defects (defective paint such as peeling and chipping of the paint or factory clear coat, paint separating, cracking or flaking, any damage as a result of a defective design, workmanship or materials as determined by independent inspection or factory bulletins).
- L. Modifications or alterations of the factory original finishes.
- M. Odors caused by smoke, chemical spills or flooding.

## 7. CLAIM PROCEDURES

- A. Contact Administrator for authorization prior to undertaking any repairs. Repairs performed without express, written authorization from Administrator will not be eligible for reimbursement.
- B. Complete and submit a claim form through Administrator's website, [www.siskinent.com/autonation](http://www.siskinent.com/autonation), or contact Administrator at 888-855-5427.
- C. In order to reasonably minimize further damage which may occur, damage must be reported within 30 days from either the occurrence or discovery of damage.
- D. For each approved claim, Purchaser must communicate and cooperate with the Administrator/Warrantor to schedule and complete the repair process. If Purchaser does not engage in cooperating to complete the claim process for a period of 60 days, the claim will be closed and no further action will be taken.

## 8. TRANSFER

The Purchaser shall have the right to a one-time transfer of this Product Limited Warranty to the first subsequent owner of the Vehicle free of charge. To Transfer, notify Administrator in writing of the change of ownership within 30 days of such change.

## 9. SETTLEMENT

**Obligations of the Warrantor under this Product Limited Warranty are insured under a reimbursement policy. If covered damage remedy is not provided by Warrantor before the 60th day from date of valid claim initiation, Purchaser may apply directly to Wesco Insurance Company (a member of AmTrust Group) 59 Maiden Lane, 43rd Floor, New York, NY 10038, 866-505-4048, for benefits afforded under this Product Limited Warranty.**

## 10. GENERAL INFORMATION

SISKIN ENTERPRISES, INC. IS THE ADMINISTRATOR/WARRANTOR OF THIS PRODUCT LIMITED WARRANTY. TERMS AND CONDITIONS ARE AS STATED AND CANNOT BE ALTERED. **THIS IS A PRODUCT LIMITED WARRANTY AND IS NOT INSURANCE.** The Appearance Protection Products are permanently applied to the Vehicle; therefore this Product Limited Warranty is NON-CANCELLABLE and the Product Purchase Price is NON-REFUNDABLE. THIS PRODUCT LIMITED WARRANTY SPECIFICALLY EXCLUDES ADMINISTRATOR FROM LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY USE OF THESE PRODUCTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCEPTION MAY NOT APPLY TO YOU. No express rights are given under this Product Limited Warranty except for those specifically described herein. This Product Limited Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

## 11. STATE SPECIFIC DISCLOSURES

- A. **Virginia:** If any promise made in the Product Limited Warranty has been denied or has not been honored within sixty (60) days after Your request, You may contact the Virginia Department of Agriculture and Consumer Services, Office of Charitable and Regulatory Programs at [www.vdacs.virginia.gov/food-extended-service-contract-providers.shtml](http://www.vdacs.virginia.gov/food-extended-service-contract-providers.shtml) to file a complaint.
- B. **Washington:** This Product Limited Warranty is a Protection Product Guarantee subject to regulation by the Washington Office of the Insurance Commissioner of which Siskin Enterprises, Inc. is the Protection Product Guarantee Provider.

Administrator will investigate and prosecute any suspected fraudulent claims to the fullest extent of the law. Administrator will cancel any agreement that was secured by the purchaser via fraudulent or misrepresentative statements or actions.