



**VEHICLE**

Year, Make, Model

VIN

**PURCHASER/WARRANTY HOLDER**

Purchaser/Warranty Holder Name

Address, City, State, Zip

Email

Home Phone, Cell, Work

**SELLING STORE**

Name, Number

Address, City, State, Zip, Phone

Representative

**PRODUCT/WARRANTY INFORMATION**

Coverage Level (Standard or Luxury)

Limited Warranty Term

Product Purchase Date

Product Selling Price

**Notice to Purchaser:**

- If no Warranty Term is indicated, the Vehicle will be enrolled for the maximum term for which it is eligible.
- The purchase of the Windshield Protection Product is not a requirement for the purchase, lease or financing of a covered Vehicle.
- This agreement is a Product Limited Warranty and is not an insurance contract. This is not an automobile liability or physical damage insurance policy. You should obtain Your own insurance for damage to Your Vehicle, including damage that may be covered by this Warranty.
- To verify that the Limited Warranty has been submitted and accepted, Purchaser may contact Administrator at the telephone number or mailing address below, or at [www.permaplate.com](http://www.permaplate.com).
- See important terms and conditions on the following page.
- NO SERVICE WILL BE PROVIDED WITHOUT PRIOR AUTHORIZATION. FOR AUTHORIZATION CALL (800) 453-8470.
- ANY IMPLIED WARRANTIES, SUCH AS THE WARRANTY OF MERCHANTABILITY AND THE WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

**NOTIFY ADMINISTRATOR OF COVERED DAMAGE WITHIN 14 DAYS;  
FAILURE TO DO SO WILL RESULT IN CLAIM DENIAL.**

I (Purchaser), whose signature appears below, acknowledge that the information contained above is true and accurate. I have read the terms and conditions, understand and agree to all of the provisions herein.

Purchaser Signature

The Administrator/Warrantor of this Limited Warranty is Siskin Enterprises, Inc. | P.O. Box 58 | Salt Lake City, UT 84110 | (800) 453-8470

# WINDSHIELD PROTECTION PRODUCT LIMITED WARRANTY

## 1. INTRODUCTION AND QUALIFICATIONS

- A. Windshield Protection Products are permanently applied on the Vehicle and are designed to protect the front windshield of the Vehicle from chips or cracks.
- B. Windshield Protection Products may only be purchased at the time of Vehicle sale or upon installation of a new front windshield with a proof of installation.
- C. Luxury Vehicles are eligible for Luxury Coverage only. Standard Vehicles are eligible for either Standard or Luxury Coverage (see Section 2 for definitions).

## 2. DEFINITIONS

- A. **"Administrator/Warrantor"** means Siskin Enterprises, Inc., the manufacturer of the Windshield Protection Products.
- B. **"Excluded Vehicles"** are Austin Healey, Aston Martin, Bentley, Bugatti, Checker, Citroen, Daihatsu, Ferrari, Fisker, International, Lamborghini, Lotus, Maserati, Maybach, McLaren, MG, Panoz, Peugeot, Rolls Royce, Saleen, Shelby, Tesla, Triumph, and TVR.
- C. **"Limited Warranty"** means this Windshield Protection Product Limited Warranty.
- D. **"Luxury Coverage"** is coverage for repairs/replacement of the front windshield with an aggregate limit of \$5,000 over the lifetime of the Limited Warranty.
- E. **"Luxury Vehicles"** are all vehicles manufactured by Acura, Alfa Romeo, Audi, BMW, Cadillac, Hummer, Infiniti, Jaguar, Land Rover, Lexus, Lincoln, Mercedes-Benz, Porsche, SAAB, and Volvo; as well as specifically the Chevrolet Corvette and Dodge Viper.
- F. **"Purchaser," "You" or "Your"** means the Purchaser of the Windshield Protection Products as shown on the front side of this Limited Warranty or an eligible person to whom this Limited Warranty has been properly transferred, and who is entitled to coverage under the terms of this Limited Warranty.
- G. **"Registration Page"** means the first page of this Limited Warranty.
- H. **"Selling Store"** means the store from which Purchaser purchased the Windshield Protection Product.
- I. **"Standard Coverage"** is coverage for repairs/replacement of the front windshield with a per incident maximum of \$600.00, and an aggregate limit of \$1,200.00 over the lifetime of the Limited Warranty.
- J. **"Standard Vehicles"** are vehicles other than the Luxury Vehicles or Excluded Vehicles.
- K. **"Vehicle"** means the Vehicle shown on the front side of this Limited Warranty which is covered by this Limited Warranty.
- L. **"Windshield Protection Product(s)"** means protective sealants applied to the front windshield of the Vehicle.

## 3. GENERAL TERMS

- A. **Warranty Registration:** The Registration Page must be completed and submitted to Administrator within 30 days from the Product Purchase Date. Administrator assumes no liability for the failure of the dealer to submit this Limited Warranty on behalf of the Purchaser.
- B. Coverage under this Limited Warranty begins on the Product Purchase Date and expires at the end of the Warranty Term listed on the Registration Page.
- C. There is no deductible associated with this Limited Warranty.
- D. Administrator will pay only for the repair of the damaged portion of the Vehicle, and Administrator reserves the right to inspect the Vehicle or may request estimates to repair and/or photographs of the damage.
- E. Administrator has sole discretion in determining and implementing any repair procedures; repairs will be performed with reasonable promptness and quality workmanship.
- F. Administrator has no obligation for reimbursement of inconvenience costs during time of repair.
- G. This Limited Warranty does not cover damage occurring outside of the United States, Canada or Puerto Rico.

## 4. COVERAGES

**You are entitled to the following coverages under this Limited Warranty:**

- A. **Front Windshield Glass:** Damage to the front windshield such as chips or cracks caused by small rocks, stones, or other propelled road debris while driving on paved roadways will be repaired. If Administrator's technician determines that the covered windshield damage cannot be repaired, replacement will be provided.
- B. If replacement of front windshield is deemed necessary for repair, Administrator will replace the front windshield with like kind and quality glass. If like kind and quality glass is not available, or lienholder requires, Administrator will replace the front windshield with Original Equipment Manufacturer (OEM) glass.

## 5. LIMITATIONS

- A. Administrator's obligation shall be limited to the lesser of: the balance remaining of the aggregate total; the per incident maximum for Standard Coverage as defined in 2.1 above; the repair; or, if necessary, the removal and replacement of the front windshield.
- B. Administrator reserves the right to attempt to repair the front windshield prior to replacing any windshield.

## 6. EXCLUSIONS

- A. **DAMAGE REPORTED AFTER THE 14-DAY NOTIFICATION PERIOD.**
- B. Pre-existing damage.
- C. Cracks or other damages caused by any peril other than the impact of small rocks or flying road debris.
- D. Stress cracks, pitting, and damage from inclement weather conditions (i.e. lightning, earthquakes, hailstorms, sand storms, etc.)
- E. Damage due to theft, vandalism, collision, acts of war or terrorism, fire, or other natural casualties.
- F. Damage occurring while driving off paved roadways.
- G. Recreational vehicles and motorcycles.
- H. Excluded Vehicles as defined in Section 2.B.

## 7. CLAIM PROCEDURES

- A. Damage must be reported within 30 days from either the occurrence or discovery of damage.
- B. Contact Administrator for authorization prior to undertaking any repairs. Repairs performed without express, written authorization from Administrator will not be eligible for reimbursement.
- C. Complete and submit a claim form through Administrator's website, [www.permaplate.com](http://www.permaplate.com), or contact Administrator at P.O. Box 58, Salt Lake City, UT 84110, 800-453-8470.
- D. After authorization from Administrator has been given, Warrantor will provide for repairs to be performed, within normal business hours.
- E. For each claim, Purchaser must follow up and complete the claim process within 60 days from the onset of claim approval. After 60 days without follow up, the claim will be closed and no further action will be taken.

## 8. TRANSFER

The Purchaser shall have the right to a one-time transfer of this Limited Warranty to the first subsequent owner of the Vehicle free of charge. To Transfer, notify Administrator in writing of the change of ownership within 30 days of such change.

## 9. ARBITRATION

You agree that all individual claims or disputes arising from or relating to this Limited Warranty, whether in contract, tort, pursuant to statute, regulation, ordinance or in equity or otherwise and whether Your dispute is with Administrator, Selling Store or the Insurance Company listed in the General Information section, will be settled by impartial arbitration. To initiate arbitration, You must notify Administrator in writing of Your desire to submit Your issue to arbitration. You are responsible for providing Administrator with at least three (3) proposed arbitrators. Administrator has the right to question the proposed arbitrators to confirm neutrality and select any of the three (3) to act as the Arbitrator. If Administrator demonstrates that none of the three (3) proposed arbitrators are neutral, You may be asked to proffer additional arbitrators until one (1) is selected. The Arbitrator is responsible for setting the ground rules and procedures for the arbitration. You agree to abide by the Arbitrator's decision and share the cost of arbitration equally, unless the Arbitrator directs otherwise. If this section conflicts with the statutory or regulatory arbitration provision in the state in which this Limited Warranty was issued, the state's arbitration rules will govern.

## 10. GENERAL INFORMATION

SISKIN ENTERPRISES, INC. IS THE ADMINISTRATOR/WARRANTOR OF THIS LIMITED WARRANTY. TERMS AND CONDITIONS ARE AS STATED AND CANNOT BE ALTERED. **THIS IS A PRODUCT LIMITED WARRANTY AND IS NOT INSURANCE.** The Windshield Protection Products are permanently applied to the Vehicle; therefore this Limited Warranty is NON-CANCELLABLE and the Product Purchase Price is NON-REFUNDABLE. No express rights are given under this Limited Warranty except for those specifically described herein. THIS LIMITED WARRANTY SPECIFICALLY EXCLUDES ADMINISTRATOR FROM LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY USE OF THESE PRODUCTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCEPTION MAY NOT APPLY TO YOU. This Limited Warranty gives you specific legal rights and you may also have other rights which vary from state to state - please review Section 11 for information specific to Your State. **Obligations of the Warrantor under this Limited Warranty are insured under a reimbursement policy. If covered service is not provided by Warrantor before the 60th day from date of valid claim initiation, Purchaser may apply directly to Wesco Insurance Company (a member of AmTrust Group) 59 Maiden Lane, 43rd Floor, New York, NY 10038, 866-505-4048, for benefits afforded under this Limited Warranty.**

## 11. STATE SPECIFIC DISCLOSURES

- A. **Hawaii:** Unresolved complaints or questions concerning a registered warrantor may be addressed to the Department of Commerce and Consumer Affairs, 335 Merchant St, Honolulu, HI 96813, 808-587-3222.
- B. **Indiana:** This Limited Warranty is a service contract and is not insurance and is not subject to Indiana insurance law.
- C. **Louisiana:** Section 3. GENERAL TERMS, A., is amended to read as follows: **A. Warranty Registration:** The Registration Page must be completed and submitted to Administrator within 30 days from the Product Purchase Date.
- D. **Mississippi:** This Limited Warranty is regulated by the Mississippi Motor Vehicle Commission, P.O. Box 16873, Jackson, MS 39236, 601-987-3995.
- E. **Oregon:** Unresolved complaints concerning a warrantor or questions concerning the regulation of a warrantor may be addressed to the Department of Consumer and Business Services, Consumer Advocacy Unit at 350 Winter Street NE, PO Box 14480, Salem, Oregon 97309, or at 503-947-7984.
- F. **Virginia:** If any promise made in the Limited Warranty has been denied or has not been honored within sixty (60) days after Your request, You may contact the Virginia Department of Agriculture and Consumer Services, Office of Charitable and Regulatory Programs at [www.vdacs.virginia.gov/food-extended-service-contract-providers.shtml](http://www.vdacs.virginia.gov/food-extended-service-contract-providers.shtml) to file a complaint.